

# Metro's Platform Improvement Project Summer 2019

Mt. Vernon Council of Citizens' Associations  
May 6, 2019



## State of Platforms



Braddock Road Station



King St Station



Van Dorn Station

## State of Platforms

- 45 outdoor stations—  
concrete platforms have been  
exposed to weather and de-  
icing agents for decades



## State of Platforms

- Platforms built 35–40 years ago are now deteriorating
  - 10 stations already have rebuilt platforms
  - 15 stations have platforms in good condition
  - 20 stations have platforms requiring immediate attention; temporary measures installed where needed to stabilize and ensure safety until reconstruction occurs
- Concrete repair is a necessary safety project



# Construction Approach at a Glance



Station closures  
reduce project  
length by up  
to 94%



Process minimizes rail  
service disruptions  
elsewhere on the  
system



Contractors have  
24-hour access to  
work sites



Construction performed  
during slower summer  
months affects  
fewer riders

## Capital Investment: Platform Improvement Project

- During Summer 2019, there will be no Blue or Yellow Line rail service south of National Airport from Saturday, May 25 to September 8, 2019



# Capital Investment: Platform Improvement Project

### ■ Anticipated Construction Schedule:

- Braddock Rd
- King St-Old Town
- Eisenhower Ave
- Van Dorn St
- Huntington
- Franconia-Springfield



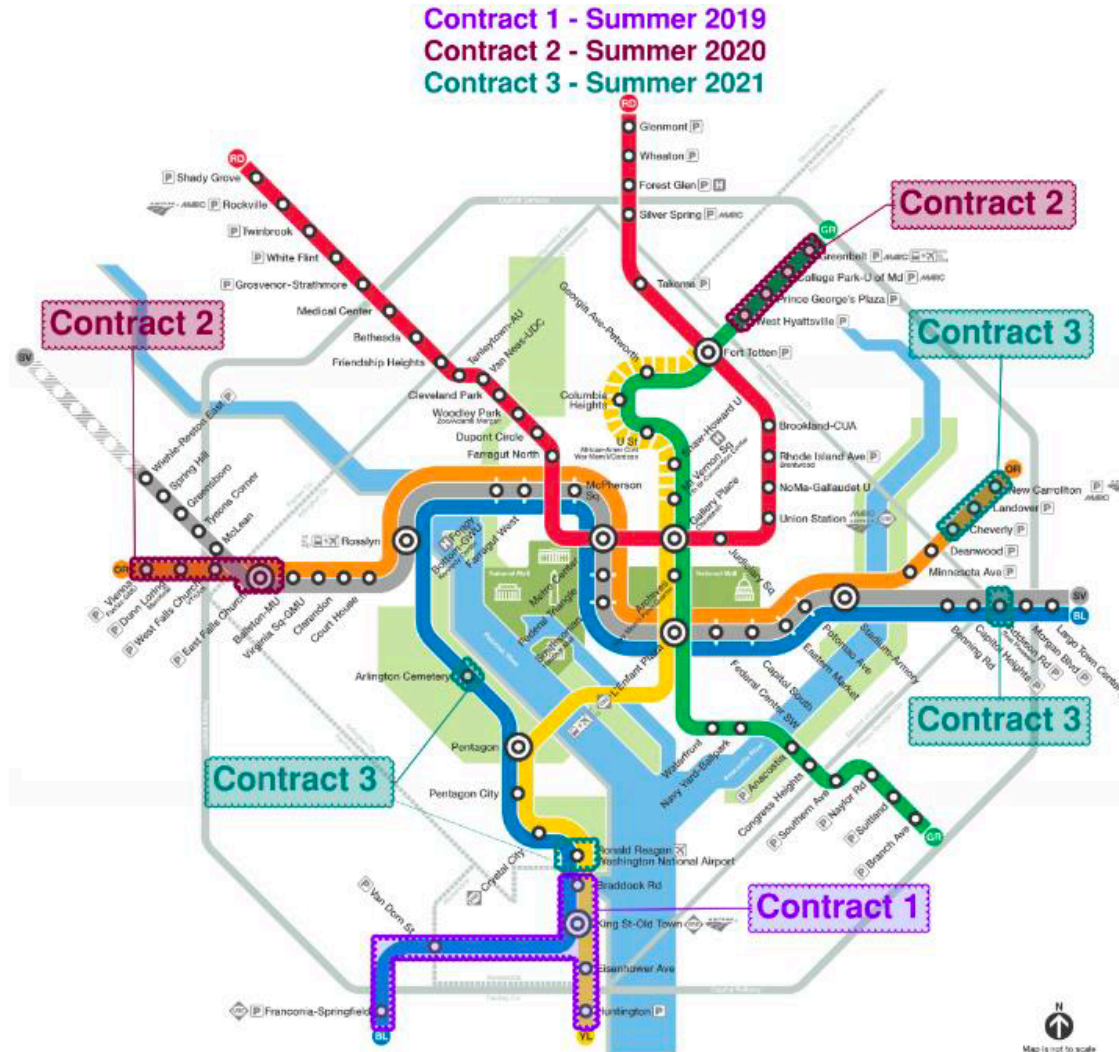
- Construction activities will continue at these stations, after rail service resumes on September 9, 2019.
- Customers should add an additional 30 minutes onto their normal commute.

## 2019 Construction

- The invasive work will be completed during Summer 2019, to minimize customer impact
- Residual construction will continue past Labor Day at some stations.
- When stations reopen, access to all six stations will be maintained while construction occurs, but all station improvements may not be completed until December 2019



# Future Platform Construction



# Regional Network Coordination

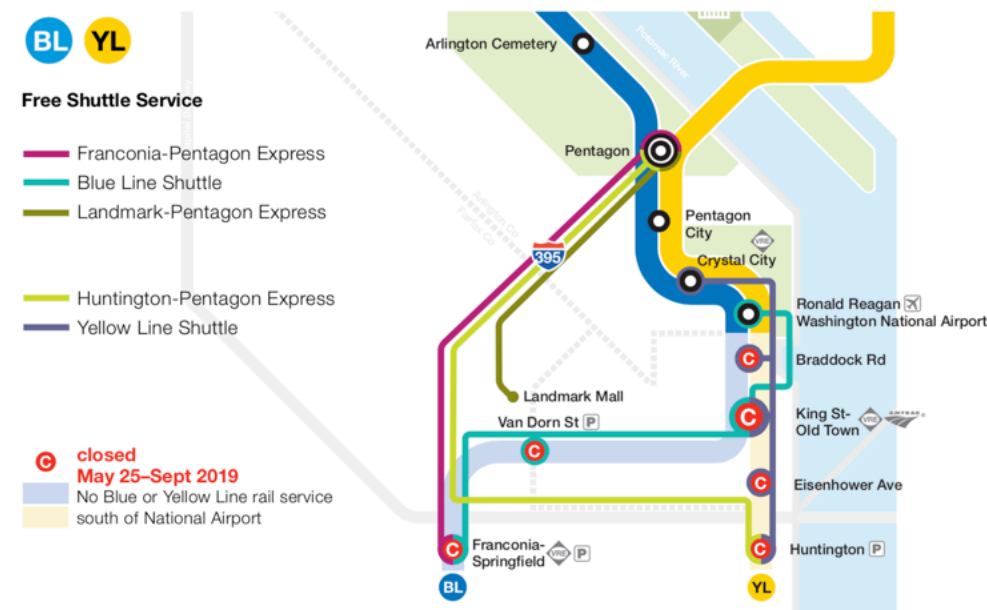
## Planning Underway for Summer 2019

- Metro announced work in May 2018, over one year in advance of summer 2019 station renovation program
- Northern Virginia Stakeholder Group led by Metro and supported by the Northern Virginia Transportation Commission (NVTC)
- More than 140 members: local government, state government, Congressional offices, federal government, transit providers, police and emergency management, MWAA
- Using SafeTrack coordination effort as model



## Service Alternatives—Free Shuttles

Route	Days	Span
<b>Franconia-Pentagon Express</b>	M-Th Fri Sat Sun	4:45 a.m.* – Midnight 4:45 a.m.* – 1:30 a.m. 6:45 a.m.* – 1:30 a.m. 7:45 a.m.* – 11:30 p.m.
<b>Blue Line Shuttle</b> *Stops at National Airport	M-Th Fri Sat Sun	4:30 a.m.* – Midnight 4:30 a.m.* – 1:30 a.m. 6:30 a.m.* – 1:30 a.m. 7:30 a.m.* – 11:30 p.m.
<b>Huntington-Pentagon Express</b>	M-Th Fri Sat Sun	4:45 a.m.* – Midnight 4:45 a.m.* – 1:30 a.m. 6:45 a.m.* – 1:30 a.m. 7:45 a.m.* – 11:30 p.m.
<b>Yellow Line Shuttle</b>	M-Th Fri Sat Sun	4:30 a.m.* – Midnight 4:30 a.m.* – 1:30 a.m. 6:30 a.m.* – 1:30 a.m. 7:30 a.m.* – 11:30 p.m.
<b>Landmark-Pentagon Express</b>	M-Fri	4:45 a.m. – 8:15 p.m.



- All shuttle buses will meet the first and last trains at their respective terminal stations
- Five minute headways in rush hours & 10 minute headways midday
- Blue Line Shuttle: 10–12 minute headways midday
- Landmark-Pentagon Express: 15 minute headways peak, 30 minutes midday

# Shuttle Options From Huntington Station

- FREE SHUTTLE SERVICE
- **Huntington-Pentagon Express** direct link to Pentagon; fastest option to connect with the rest of the rail system
- **Yellow Line Shuttle** between Huntington (North and South), Eisenhower Ave, King St-Old Town, Braddock Rd, and Crystal City stations



## Service Alternatives—Bus Options

Route	Days	Span
<b>8Z</b>	M-F	5:35 a.m. – 8:50 p.m. Midday service added
<b>10A</b>	M-Th Fri	4:25 a.m. – 1:46 a.m. 4:25 a.m. – 2:46 a.m. Increased peak period service
	Sat Sun	5:25 a.m. – 2:10 a.m. 5:25 a.m. – 2:10 a.m.
<b>10E</b>	M-F	5:57 a.m. – 8:54 a.m. 4:15 p.m. – 7:39 p.m.
<b>11Y</b>	M-F	6:31 a.m. – 7:24 p.m. Midday service added Increased peak period service
<b>21A</b>	M-F	5:35 a.m. – 7:47 p.m. Midday service added
<b>Metroway</b>	M-Th Fri Sat Sun	5:30 a.m. – 10:24 p.m. 5:30 a.m. – 12:24 a.m. 6:30 a.m. – 12:26 a.m. 7:30 a.m. – 10:25 p.m.



# National Airport Travelers

---

- SHUTTLE OPTIONS
- Take the Yellow Line Shuttle to King St-Old Town; transfer to the Blue Line Shuttle and continue to National Airport
- Take the Huntington Express to Pentagon; transfer to a Blue or Yellow line train to National Airport



# Bus and Parking Options from Huntington Station

- Metrobus NH2 to King St-Old Town Station or National Harbor
- Metrobus REX to King St-Old Town Station
- Fairfax Connector provides bus service from this station – for more information, visit **[fairfaxconnector.com](http://fairfaxconnector.com)**

## PARKING

- There will be no parking fees at Huntington, Franconia-Springfield, and Van Dorn St stations for the duration of the shutdown.



# Local Operator Service Enhancements

Local operator service enhancements under consideration:

- **Fairfax Connector:** supplement existing routes
- **Alexandria DASH:** operation of one of the free local shuttles, expanding ferry and trolley service in Old Town Alexandria
- **OmniRide:** shuttles to VRE stations, support to expand capacity at park and ride stations
- **Arlington ART:** added capacity on existing routes



# Alternative Travel Options and Demand Management

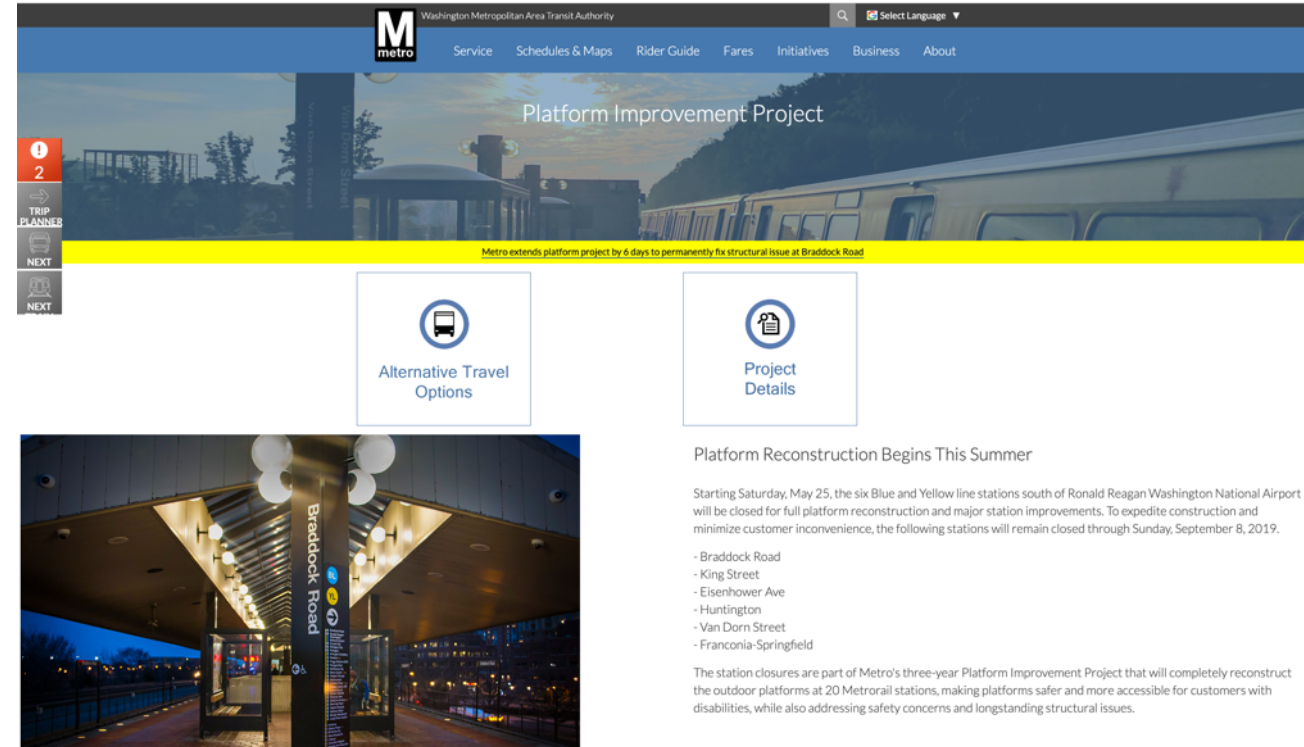
WMATA is working with state and regional representatives on:

- Promotion of park and ride locations
- Promotion of existing transit service
- Telework policies
- Signal prioritization and dedicated lanes
- Outreach to slugging community and vanpools/carpools
- Coordination with transportation demand management (TDM) professionals



## wmata.com/platforms

- Project overview
- Construction approach
- Trip alternatives planner
- Service impacts
- Links to jurisdictional/partner sites
- Maps



# Communication Next Steps

- Customized signage and brochures for impacted stations
- In-station outreach plan development
  - Customer notification – two weeks prior to shutdown
  - Customer service staffing during shutdown
- In-station notification signage
- Directional signage for shuttles
- Targeted paid advertising- Express ad, Spanish publications, Amharic publication
- Paid/earned social media
- Video service alert for 7000-series railcar screens
- Bus/train announcements
- Fact sheet for partners
- Messaging to SmartBenefits
- Press releases and conferences